

Privacy policy for JMJ-Invest Oy / Levikaira Apartments

1. Controller

JMJ-Invest Oy / Levikaira Apartments (Business ID: 0922366-5) Michailowinkatu 5 A 29 20100 Turku, Finland +358 400 533213 info@levikaira.fi

2. Contact person for personal data matters

Teemu Heilä +358 400 699228 info@levikaira.fi

3. Name of register

Levikaira Apartments customer register

4. Legal basis and purpose of processing personal data

Personal data is processed for the purposes of making reservations and communicating with the customer. We will not use the data for automatic decision-making or profiling.

5. Registry data content

Name, company/organization, contact information (phone number, e-mail address, mailing address), information on the services ordered and changes made, billing information or other information related to the customer relationship and services ordered.

Information content is stored for 6 years for accounting-related reasons.

6. Regular information sources

Regular information sources for customer data: website contact form, e-mail, telephone, form filled in the online store, reservations via booking.com, and social media when the customer participates in giveaways.

7. Regular disclosure and transfer of data outside the EU or ETA

Data is not disclosed outside the EU or ETA.

8. Principles of register protection

Electronic data is stored in the Levikaira Apartments data systems that use both technical and programmatic methods for ensuring data security. These methods include locks on the doors, passwords on the devices, the regular changing of passwords and denying outsiders access to personal devices.

9. Right to check and request rectificatioEach data subject in the register has the right to check the data recorded and request the rectification of any incorrect information or the complementing of any incomplete information.

Should the data subject want to check the data or request rectification, the request should be sent in writing to the controller.

If necessary, the controller may request the data subject presenting the request to prove his/her identity. The controller must answer to the customer within the time limit specified in the EU General Data Protection Regulation, generally within a month.

Address for inspection and correction requests:

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20100 Turku, Finland

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10. Other rights related to personal data processing

The data subject may request the rectification of inaccurate or incomplete personal data.

The data subject may object to the processing of personal data if the data subject feels that personal data has been processed unlawfully.

The data subject has the right to request the deletion of data if personal data processing is not necessary. We will handle the request for deletion and proceed to either delete the data or state a justified reason for not being able to delete the data.

It should be noted that the controller may have legal or other rights to not delete the requested data. The controller is obligated to preserve accounting materials for the duration (10 years) set out in the Accounting Act (Chapter 2, Section 10). For this reason, materials related to accounting cannot be deleted before that term has expired.

If the processing of personal data is only based on the data subject's consent and not for instance on a customer relationship or membership, the data subject may withdraw consent.

The data subject may complain to the Data Protection Supervisor

The data subject has the right to demand us to restrict the processing of controversial data until the matter is solved.

The data subject has the right to complaint to the Data Protection Supervisor if the data subject feels that we are violating valid data protection legislation when processing personal data.